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NOTICE OF ALLOWANCE AND FEE(S) DUE

36192 7590 06/25/2009

AT&T Legal Department - CC Attn: Patent Docketing Room 2A-207

One AT&T Way Bedminster, NJ 07921 EXAMINER
DEANE ID WILLIAM I

ART UNIT PAPER NUMBER

2614 DATE MAILED: 06/25/2009

| APPLICATION NO. | FILING DATE | FIRST NAMED INVENTOR | ATTORNEY DOCKET NO. | CONFIRMATION NO. |
|-----------------|-------------|----------------------|---------------------|------------------|
| 10/666.512 | 09/18/2003 | Robert Koch | 030196 (BLL0106US) | 9183 |

TITLE OF INVENTION: METHOD, SYSTEM AND STORAGE MEDIUM FOR PROVIDING AUTOMATED CALL ACKNOWLEDGEMENT SERVICES

SERVICES

 APPLN. TYPE
 SMALL ENTITY
 ISSUE FEE DUE
 PUBLICATION FEE DUE
 PREV. PAID ISSUE FEE
 TOTAL FEE(S) DUE
 DATE DUE

 nonprovisional
 NO
 \$1510
 \$0
 \$0
 \$1510
 09/25/2009

THE APPLICATION IDENTIFIED ABOVE HAS BEEN EXAMINED AND IS ALLOWED FOR ISSUANCE AS A PATENT. PROSECUTION ON THE MERITS IS CLOSED. THIS NOTICE OF ALLOWANCE IS NOT A GRANT OF PATENT RIGHTS. THIS APPLICATION IS SUBJECT TO WITHDRAWAL FROM ISSUE AT THE INITIATIVE OF THE OFFICE OR UPON PETITION BY THE APPLICANT. SEE 37 CFR 1.313 AND MPEP 1308.

THE ISSUE FEE AND PUBLICATION FEE (IF REQUIRED) MUST BE PAID WITHIN THREE MONTHS FROM THE MAILING DATE OF THIS NOTICE OR THIS APPLICATION SHALL BE REGARDED AS ABANDONED. THIS STATUTORY PERIOD CANNOT BE EXTENDED. SEE 35 U.S.C. 151. THE ISSUE FEE DUE INDICATED ABOVE DOES NOT REFLECT A CREDIT FOR ANY PREVIOUSLY PAID ISSUE FEE IN THIS APPLICATION. IF AN ISSUE FEE HAS PREVIOUSLY BEEN PAID IN THIS APPLICATION (AS SHOWN ABOVE), THE RETURN OF PART B OF THIS FORM WILL BE CONSIDERED A REQUEST TO REAPPLY THE PREVIOUSLY PAID ISSUE FEE TOWARD THE ISSUE FEE NOW DUE.

HOW TO REPLY TO THIS NOTICE:

I. Review the SMALL ENTITY status shown above.

If the SMALL ENTITY is shown as YES, verify your current SMALL ENTITY status:

A. If the status is the same, pay the TOTAL FEE(S) DUE shown above.

B. If the status above is to be removed, check box 5b on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and twice the amount of the ISSUE FEE shown above, or

If the SMALL ENTITY is shown as NO:

A. Pay TOTAL FEE(S) DUE shown above, or

B. If applicant claimed SMALL ENTITY status before, or is now claiming SMALL ENTITY status, check box 5a on Part B - Fee(s) Transmittal and pay the PUBLICATION FEE (if required) and I/2 the ISSUE FIEE shown above.

II. PART B - FEE(S) TRANSMITTAL, or its equivalent, must be completed and returned to the United States Patent and Trademark Office (USPTO) with your ISSUE FEE and PUBLICATION FEE (if required). If you are charging the fee(s) to your deposit account, section "4b" of Part B - Fee(s) Transmittal should be completed and an extra copy of the form should be submitted. If an equivalent of Part B is filed, a request to reapply a previously paid issue fee must be clearly made, and delays in processing may occur due to the difficulty in recognizing the paper as an equivalent of Part B.

III. All communications regarding this application must give the application number. Please direct all communications prior to issuance to Mail Stop ISSUE FEE unless advised to the contrary.

IMPORTANT REMINDER: Utility patents issuing on applications filed on or after Dec. 12, 1980 may require payment of maintenance fees. It is patentee's responsibility to ensure timely payment of maintenance fees when due.

PART B - FEE(S) TRANSMITTAL

Complete and send this form, together with applicable fee(s), to: Mail Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

or Fax (571)-273-2885

| appropriate. All further indicated unless correcte maintenance fee notifical | correspondence includir ed below or directed oth | or transmitting the ISS ig the Patent, advance nerwise in Block 1, by | orders and notification of (a) specifying a new corre | maintenance fees wi espondence address; | ed). Blocks I through 5 : Il be mailed to the current and/or (b) indicating a sep | should be completed where t correspondence address as arate "FEE ADDRESS" for | |
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| CURRENT CORRESPONDENCE ADDRESS (Note: Use Block 1 for any change of address) | | | | Note: A certificate of mailing can only be used for domestic mailings of the Fee(s) Transmittal. This certificate cannot be used for any other accompanying papers. Each additional paper, such as an assignment or formal drawing, must have its own certificate of mailing or transmission. | | | |
| Attn: Patent Doc Room 2A-207 | | 72009 | Lb | Certi | ficate of Mailing or Trans Fee(s) Transmittal is bein | | |
| One AT&T Way Bedminster, NJ | | | | | | (Depositor's name) | |
| - , | | | _ | | | (Signature) | |
| | | | L | | | (Date) | |
| APPLICATION NO. | FILING DATE | | FIRST NAMED INVENTOR | | ATTORNEY DOCKET NO. | CONFIRMATION NO. | |
| 10/666,512 TITLE OF INVENTIO SERVICES | 09/18/2003 N: METHOD, SYSTE | EM AND STORAGE | Robert Koch MEDIUM FOR PROVII | DING AUTOMATE | 030196 (BLL0106US) D CALL ACKNOWLED | 9183 GEMENT | |
| APPLN, TYPE | SMALL ENTITY | ISSUE FEE DUE | PUBLICATION FEE DUE | PREV. PAID ISSUE | FEE TOTAL FEE(S) DUE | DATE DUE | |
| nonprovisional | NO | \$1510 | \$0 | \$0 | \$1510 | 09/25/2009 | |
| EXAM | INER | ART UNIT | CLASS-SUBCLASS | 7 | | | |
| DEANE JR, | WILLIAM J | 2614 | 379-211010 | - | | | |
| "Fee Address" ind. PTO/SB/47; Rev 03-0 Number is required. | ondence address (or Cha 3/122) attached. ication (or "Fee Address 22 or more recent) attach ND RESIDENCE DATA | inge of Correspondence "Indication form led. Use of a Customer A TO BE PRINTED ON | 2. For printing on the (1) the names of up to or agents OR, alternat (2) the name of a sing registered attorney or 2 registered patent attributed, no name will be THE PATENT (print or tyedata will appear on the port of the part of the substitute for filing and the part of the port of the port of the port of the part | o 3 registered patent ively, gle firm (having as a agent) and the names orneys or agents. If ne printed. | member a 2 s of up to o name is 3 | locument has been filed for | |
| Please check the appropriate the following fee(s): | iate assignee category or are submitted: | 4 | b. Payment of Fee(s): (Ple | Individual Cor | poration or other private gr | oup entity Government shown above) | |
| ☐ Publication Fee (No small entity discount permitted) ☐ Advance Order - # of Copies | | | ☐ Payment by credit card. Form PTO-2038 is attached. ☐ The Director is hereby authorized to charge the required fee(s), any deficiency, or credit any overpayment, to Deposit Account Number (enclose an extra copy of this form). | | | | |
| | s SMALL ENTITY state | as. See 37 CFR 1.27. | | | LENTITY status. Sec 37 C | | |
| NOTE: The Issue Fee an interest as shown by the | d Publication Fee (if req records of the United Sta | uired) will not be accept ites Patent and Trademan | ed from anyone other than k Office. | the applicant; a regist | ered attorney or agent; or t | he assignee or other party in | |
| Authorized Signature | | | | Date | | | |
| Typed or printed name | | | | Registration No | | | |
| This collection of inform an application. Confident submitting the complete this form and/or suggesti Box 1450, Alexandria, V Alexandria, Virginia 223 | ation is required by 37 C tiality is governed by 35 d application form to the ons for reducing this but firginia 22313-1450. DC 13-1450. | CFR 1.311. The informat U.S.C. 122 and 37 CFF USPTO. Time will var rden, should be sent to t O NOT SEND FEES OR | ion is required to obtain or R 1.14. This collection is es y depending upon the indi he Chief Information Offic COMPLETED FORMS T | retain a benefit by the stimated to take 12 m vidual case. Any con- ser, U.S. Patent and T O THIS ADDRESS. | e public which is to file (an inutes to complete, includi ments on the amount of ti rademark Office, U.S. Dep SEND TO: Commissioner | d by the USPTO to process) ng gathering, preparing, and me you require to complete sartment of Commerce, P.O. for Patents, P.O. Box 1450, | |

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| AT&T Legal Department - CC | | | DEANE JR, WILLIAM J | | | |
| Attn: Patent Docketing | | | | ART UNIT | PAPER NUMBER | |
| Room 2A-207 One AT&T Way | | | | 2614 | | |
| | | | | DATE MAILED: 06/25/2009 | | |

Determination of Patent Term Adjustment under 35 U.S.C. 154 (b)

(application filed on or after May 29, 2000)

The Patent Term Adjustment to date is 1117 day(s). If the issue fee is paid on the date that is three months after the mailing date of this notice and the patent issues on the Tuesday before the date that is 28 weeks (six and a half months) after the mailing date of this notice, the Patent Term Adjustment will be 1117 day(s).

If a Continued Prosecution Application (CPA) was filed in the above-identified application, the filing date that determines Patent Term Adjustment is the filing date of the most recent CPA.

Applicant will be able to obtain more detailed information by accessing the Patent Application Information Retrieval (PAIR) WEB site (http://pair.uspto.gov).

Any questions regarding the Patent Term Extension or Adjustment determination should be directed to the Office of Patent Legal Administration at (571)-272-7702. Questions relating to issue and publication fee payments should be directed to the Customer Service Center of the Office of Patent Publication at 1-(888)-786-0101 or (571)-272-4200.

Application No. Applicant(s) 10/666,512 KOCH, ROBERT Notice of Allowability Examiner Art Unit William J. Deane 2614 -- The MAILING DATE of this communication appears on the cover sheet with the correspondence address--All claims being allowable, PROSECUTION ON THE MERITS IS (OR REMAINS) CLOSED in this application. If not included herewith (or previously mailed), a Notice of Allowance (PTOL-85) or other appropriate communication will be mailed in due course. THIS NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. This application is subject to withdrawal from issue at the initiative of the Office or upon petition by the applicant. See 37 CFR 1.313 and MPEP 1308. This communication is responsive to 04/06/2009. The allowed claim(s) is/are 1-5, 7-18 and 20-23. 3. Acknowledgment is made of a claim for foreign priority under 35 U.S.C. § 119(a)-(d) or (f). a) \square All b) ☐ Some* c) ☐ None of the: 1. T Certified copies of the priority documents have been received. 2. Certified copies of the priority documents have been received in Application No. 3. Copies of the certified copies of the priority documents have been received in this national stage application from the International Bureau (PCT Rule 17.2(a)). * Certified copies not received: _____. Applicant has THREE MONTHS FROM THE "MAILING DATE" of this communication to file a reply complying with the requirements noted below. Failure to timely comply will result in ABANDONMENT of this application. THIS THREE-MONTH PERIOD IS NOT EXTENDABLE. A SUBSTITUTE OATH OR DECLARATION must be submitted. Note the attached EXAMINER'S AMENDMENT or NOTICE OF INFORMAL PATENT APPLICATION (PTO-152) which gives reason(s) why the oath or declaration is deficient. CORRECTED DRAWINGS (as "replacement sheets") must be submitted. (a) Including changes required by the Notice of Draftsperson's Patent Drawing Review (PTO-948) attached 1) hereto or 2) to Paper No./Mail Date (b) including changes required by the attached Examiner's Amendment / Comment or in the Office action of Identifying indicia such as the application number (see 37 CFR 1.84(c)) should be written on the drawings in the front (not the back) of each sheet. Replacement sheet(s) should be labeled as such in the header according to 37 CFR 1.121(d). 6. DEPOSIT OF and/or INFORMATION about the deposit of BIOLOGICAL MATERIAL must be submitted. Note the attached Examiner's comment regarding REQUIREMENT FOR THE DEPOSIT OF BIOLOGICAL MATERIAL. Attachment(s)

/William J Deane/ Primary Examiner, Art Unit 2614

1. | Notice of References Cited (PTO-892)

Paper No./Mail Date

of Biological Material

2. Notice of Draftperson's Patent Drawing Review (PTO-948)

4. T Examiner's Comment Regarding Requirement for Deposit

Information Disclosure Statements (PTO/SB/08).

5. Notice of Informal Patent Application

7.

Examiner's Amendment/Comment

8. T Examiner's Statement of Reasons for Allowance

 Interview Summary (PTO-413), Paper No./Mail Date .

□ Other .